

PROGRAM REFUND POLICY

The City of Avon Parks & Recreation Department will only offer full refunds if your activity is cancelled by us. Pool memberships are non-refundable and non-transferable. Requests for refunds must be submitted 7 days prior to program start date (processing/equipment fee will be assessed). Once a program begins, no refunds will be given. A refund request must be submitted to the Parks & Recreation Department via email parksinfo@cityofavon.com

Please allow at least two weeks for refunds to be processed.