



City of Avon

36600 Detroit Rd · Avon, OH 44011 · Phone (440) 937-7800 · Fax (440) 937-7824 · www.cityofavon.com

Dear New Resident:

Welcome to Avon, Ohio! It is with great pleasure that I extend a warm greeting to you as you embark on this new chapter in our vibrant city.

Here in Avon, you'll discover we have excellent safety forces in our Police and Fire Departments, alongside top-rated schools dedicated to nurturing the minds of our future leaders. We are also very fortunate to have first-class healthcare facilities ready to meet your needs. And when it comes to relaxation and rejuvenation, our beautiful parks and recreation facilities offer endless opportunities for outdoor enjoyment.

As you settle into your new home, I encourage you to explore all that our community has to offer. Whether it's getting involved in local events, joining community initiatives, or simply taking a stroll in our picturesque neighborhoods, you'll find that Avon is more than just a place to live – it's a place to thrive.

I hope you find this welcome packet to be helpful as you acquaint yourself with our community. You can find more information about our city on our website www.cityofavon.com.

Once again, welcome to Avon. We're thrilled to have you here and we look forward to building a bright future together.

Warm Regards,

Bryan K. Jensen
Mayor, City of Avon



City of Avon

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Welcome to Avon! We are thrilled to have you join our vibrant community. As you settle into your new home, we hope this welcome packet proves to be a valuable resource. For any additional information or questions, our website, www.cityofavon.com, offers a wealth of details about our city and its services. Feel free to reach out to us directly at City Hall by calling 440-937-7800. We are here to assist you and ensure your transition is as smooth as possible. Welcome again, and we look forward to seeing you around town!

Below are important phone numbers you may want to keep handy:

City Departments:

Avon Fire Department	440-934-1222	Emergency: 911
Avon Police Department	440-934-1234	Emergency: 911

Avon City Hall	440-937-7800
Building Department	440-934-7811
City Council	440-937-7821
Parks & Recreation	440-937-6106
Planning Department	440-937-7823
Senior Center	440-934-2417
Streets Department	440-937-5729
Utilities Department	440-937-5740
Zoning Department	440-937-7810

Community Numbers:

Avon Library	440-934-4743
Avon Post Office	440-934-7145
Board of Elections	440-326-5900
Lorain Health Department	440-322-6367
Crushers Baseball	440-934-3636
French Creek YMCA	440-934-9622



Avon City Council



The City of Avon is a Mayor/Council form of government. This includes an elected full-time Mayor as well as seven (7) elected part-time City Council Members, comprised of three (3) At-Large Council Members and four (4) Ward Council Members.

Council Work Sessions are held on the 1st and 3rd Mondays of the month

Regular Council Meetings are held on the 2nd and 4th Mondays of the month

All meetings take place at 7:30pm at the **old Avon City Hall located at 36080 Chester Road**

****Months of July and August, Council meets only the first two Mondays of the month****

Avon City Council

36600 Detroit Road

440-937-7821

contactcouncil@cityofavon.com

You can find your Ward by visiting www.cityofavon.com/wardmap

Council Members

Brian Fischer, At-Large, Council President

216-392-9399

bfischer@cityofavon.com

Mary Berges, At-Large

440-308-7911

mberges@cityofavon.com

Michelle Patton, At-Large

440-670-5646

mpatton@cityofavon.com

Jennifer Demaline, Ward 1

440-754-0787

jdemaline@cityofavon.com

Anne Marie Etienne, Ward 2

828-707-1521

aetienne@cityofavon.com

Tony Moore, Ward 3

440-465-9563

tmoore@cityofavon.com

Scott Radcliffe, Ward 4

440-213-5141

sradcliffe@cityofavon.com

Stay Connected!

Lorain County Emergency Alert Registration

You will receive Lorain County emergency alerts and public service announcements. **The City of Avon uses this as our primary alert system as well.** In the event of an emergency (examples may include weather alerts, road closures, water main break, traffic light out, etc) an alert may be sent via automated message and/or text to the phone number(s) you provide and/or your email address. Please go to the following link to sign up:

<https://accountportal.onsolve.net/loraincountyoh> or by texting LORAINCO to 24639

Other ways to stay connected to us:

City of Avon Facebook page: <https://www.facebook.com/AvonOH>

City of Avon Police Facebook page: <https://www.facebook.com/avonohpolice>

City of Avon Fire Facebook page: <https://www.facebook.com/avonohfire>

City of Avon Parks & Recreation Department, visit www.cityofavon.com/parks and click on **Stay Connected**

City Departments



Avon Building Department

36600 Detroit Road

440-937-7811

Monday-Friday 7:30am – 4:00pm

contactbuilding@cityofavon.com



Avon Zoning Department

36600 Detroit Road

440-937-7810

Monday-Friday 8:00am – 4:30pm

contactzoning@cityofavon.com

Contact the **Building Department** if you are planning projects such as a swimming pool, lawn irrigation, deck, patio, shed, finished basement, fence, new roof, siding, or any type of addition. Most common household projects will require a building and/or zoning permit. All contractors must be licensed and registered with the City of Avon.

Zoning is the regulation of the use, location, height, number and size of land, buildings or structures within a specified zone or area of the community. Its purpose is to protect property values and preserve the desired character of the community, while providing for orderly growth and uniform development. Since any zoning is a restriction on the unlimited use of land by the owner, it must be reasonable and/or protect public health and safety.

Finance Department



The Finance Department is responsible for the accurate recording of all financial transactions for the city including:

- Monitoring of all assets and liabilities
- Keeping accurate accounting of all tax revenues and assessments
- Collecting all monies
- Payroll and benefits administration
- Authorization of all City purchasing functions

The City's financial statements and internal controls are audited each year in accordance with state law. The Finance Department produces an Annual Comprehensive Financial Report that adheres to generally accepted accounting principles.

The City of Avon collects a municipal income tax at a rate of 1.95%. However, residents working outside of the City receive a credit of up to 1.7% depending on the tax rate of the City in which they work. For more information, please contact the Regional Income Tax Agency at 440-526-0900 or at www.ritaohio.com.

Where do your property tax dollars go? The City of Avon receives 10.12% of your total property tax bill. For the tax year 2025, your property tax dollars were distributed as follows:

Avon Schools	66.43%
Lorain County	19.18%
Avon City	10.12%
Lorain JVSD	3.63%
Lorain Health	.64%

Parks & Recreation



35001 Schwartz Road

Monday-Friday, 7:30am – 4:00pm

Phone: 440-937-6106

Email: parksinfo@cityofavon.com

Website: www.cityofavon.com/parks

The Avon Parks and Recreation Department provides a variety of programs, activities and events to residents! Enjoy one of our many City Parks whether that be on the playground or participating in one of the various sport programs on our fields. The Avon Aquatic Facility is a great place for families to relax and find entertainment with features including dedicated parent and child swim time, lap swim, slides and an activity pool! We also have two rental facilities and four park pavilions for family gatherings. Stay connected and up to date on all Parks & Recreation programming and events by visiting our website or signing up to receive emails.

Stay Connected with Parks & Recreation- SIGN UP FOR EMAIL NEWSLETTERS

Visit www.cityofavon.com/parks, Click on Stay Connected

City Parks

Canning Family K-9 Park- 3701 Veterans Memorial Pkwy

Eagle Point Park- 39115 Detroit Rd.

Every Child's Playground -36265 Detroit Rd.

Heritage Square Gazebo- 37001 Detroit Rd.

Kirschenbaum Family Memorial Park ****Coming Soon****

Little League Park- 36744 Detroit Rd.

Northgate Park- 2155 Eaton Dr.

Schwartz Road Park- 35001 Schwartz Rd.

Traxler Family Arboretum – 2980 Stoney Ridge Road ****Coming Soon****

Veterans Memorial Park- 3701 Veterans Memorial Pkwy

Parks & Recreation Facilities

Avon Aquatic Facility- 36265 Detroit Rd. (Seasonal Pool)

Avon Isle - 37080 Detroit Rd. (Seating for up to 150)

Avon Lions Community Center -2155 Eaton Dr. (Seating for up to 54)

Northgate Park Pavilion

Schwartz Road Park Pavilion A & Pavilion B

Veterans Memorial Park Pavilion

Wilbur Cahoon House Museum- 2940 Stoney Ridge Rd.

Other Community Based Youth Programs:

Avon Little League- www.avonlittleleague.com



Avon Soccer League Association- www.avonsoccer.org



Avon Youth Lacrosse Association- www.avonlacrosse.org



Avon Youth Football- www.avonyouthfootball.com



Avon Basketball Association (Travel)- www.avonaba.com



Other Recreational Facilities within the City of Avon:

Avon French Creek Family YMCA - www.clevelandymca.com

Phone: 440-934-1922

Address: 2010 Recreation Lane

T3 - www.t3athlete.com

Phone: 440-934-2244

Address: 1965 Recreation Lane

Lake Erie Crushers Baseball/Stadium - www.lakeeriecrushers.com

Phone: 440-934-3636

2009 Baseball Blvd.

Avon Senior Center



36786 Detroit Road

440-934-2417

Monday-Friday 8:00am – 4:00pm

The **Avon Senior Center** provides programs and activities for anyone 55 and over. Services include:

Educational Seminars, Exercise Classes, Social Events, Bus Trips, Social Services, Medical Equipment Loan, Flu Shots, Movies, Tech Support for Seniors, Medicare Counseling, Podiatry Service, Fall Leaf Rake-Up

The **Avon Senior Center** also provides **Transportation Services**. This program is an unassisted, curb-to-curb service available to Avon residents 60 and over who have minimal or no alternate means of transportation. Transportation runs from 8:30 a.m. to 3 p.m. and must be scheduled ahead of time. Monday through Friday. Please call 440-934-RIDE (7433) for more information.

The Senior Center also has a Lock Box Program - lock boxes are installed by our Fire Department.

Safety Forces

Avon Police Department

36145 Detroit Road

Non Emergency: 440-934-1234

Emergency: 911

contactpolice@cityofavon.com

<https://www.facebook.com/avonohpolice>

The men and women of the Avon Police Department work tirelessly day and night to keep Avon a safe community for our residents, workers, and visitors alike. It is their efforts that help to make Avon the great community that it is and a desirable location for so many.

We are committed to providing the highest quality of police service while guided by our core values of Integrity, Accountability, and Respect, in all that we do. I am extremely proud of the men and women of the Avon Police Department and the work they do in such trying times. Their commitment to the community is unwavering.

As a police agency, we can only be as good as the citizens that we serve. It takes a combined team approach between our officers and the citizens to ensure we continue to make Avon the best that it can be. We rely on you to provide us the information we need to identify problems within the city so that we can address them appropriately and in a timely manner. Without this open line of communication, we cannot be successful. This website was designed to give you a brief overview of the department and some of the services we offer, however it is not meant to take the place of personal interaction with our officers. If there is ever anything we can do as an agency to assist you, please do not hesitate to contact us at any time. We would be glad to have an officer come out and meet with you directly to discuss any concerns you may have.

Avon Fire Department

36185 Detroit Road

Non Emergency: 440-934-1222

Emergency: 911

contactfire@cityofavon.com

www.Facebook.com/avonohfire

The Avon Fire Department strives to exceed the expectations of our community. More and more of our time, energy and resources are spent away from the traditional reactive responses of fire, and instead on a proactive approach. Our main emphasis is to promote the protection of lives, property, and the environment.

Of course, the Department continues to provide the traditional services such as fire suppression and extinguishment, but in today's changing world our "All Hazards" approach involves; emergency medical services at an advanced life support level, hazardous material abatement, vehicle entrapment and extrication, and specialty rescue responses (including water rescue, collapse and trench rescue) on a city and county wide level. The department also provides: fire prevention, fire investigation, car seat installation for residents, free smoke detectors (2 per resident, not installed), home safety inspections, senior citizen lock box program installs, CPR classes and equally important public education.

Our role is directed at making this a safer and healthier community. We will be always at your service, and the Avon Fire Department stands ready to serve you.



Avon Service/Streets Department

35400 Schneider Court

440-937-5729

Monday-Friday 7:00 am – 3:30 pm

contactstreets@cityofavon.com

The **Avon Service Department** is responsible for performing maintenance, repair and improvements to the city-owned infrastructure in order to provide for the safe, efficient and expeditious movement of motor vehicles and pedestrians throughout the city. The Department maintains all the city vehicles and equipment. The City of Avon **Service Department** handles leaf pick up, snow removal, branch chipping, storm water, streetlights and traffic signals.

Leaf Pick-Up:

Curbside leaf collection is provided by the City of Avon in the **fall only**. The Street Department will begin picking up leaves curbside towards the end of October through the first week in December, weather permitting. After that, leaves will need to be bagged and put out for the regularly scheduled trash pick-up.

Branch Chipping:

Curbside chipping service is provided by the City of Avon throughout the year on a **call-in basis (440-937-5729)** or a **brief request form on our website** (www.cityofavon.com/chipping).

Snow Removal:

The Service Department is responsible for clearing snow on over 250 lane miles of roadway during snow events. The priority they follow for clearing this snow goes in the following order:

1. Main Streets
2. Secondary Streets
3. Residential Streets

The Service Department divided the city into zones to better utilize the six snowplow trucks. Each truck will be working a zone, clearing the streets in the above-mentioned order.

Trash & Recycling



Republic Services provides residential curbside garbage and recycling collection in the City of Avon. Curbside collection is on Mondays. If you need to establish service, discuss billing or report garbage and/or recycling that was not collected, contact Republic Services at **440-458-3216 or 440-458-5191**.

Please place your garbage and recycling carts near the curb by **6:00 a.m.** on collection day, or preferably the night before, after **6:00 p.m.**

Bulk items are picked up year-round on collection day. Bulk items should be limited to four (4) items on any given collection day.

Yard waste is collected by Republic Services year-round. Please place your yard waste in brown bags specifically made for yard waste, in clear plastic bags or in a traditional can clearly marked "YARD WASTE".

Holidays that may affect collection are:

New Years Day
Memorial Day
Independence Day
Labor Day
Thanksgiving Day
Christmas Day

Items not collected by Republic Services can be dropped off at the **Lorain County Solid Waste Management District Collection Center**. Items accepted at this collection center are paint thinner, water and latex based paints, used oil & filters, pool chemicals, LED lights, tires ,etc. as well as electronic waste. A full list of items that are accepted can be found on their website at www.loraincountyohio.gov/solidwaste. Please check for days/hours of operation before visiting.

The collection center is located:

540 South Abbe Road
Elyria, OH
440-329-5440



Avon Utilities Department

The Avon Utilities Department strives to ensure that quality drinking water and sewer service are provided to every resident of Avon. We take great pride in doing so with proactive and responsive customer service. Please find some helpful information about the Utilities Department below.

Avon Utilities Department

35030 Detroit Rd

440-937-5740

contactutilities@cityofavon.com

Monday – Friday 7:00am – 3:30pm

Billing Information:

Water/sewer bills are sent monthly with a due date of the 25th of each month. By registering your account online you may request email bills and sign up for auto pay. We also accept payments by mail or drop off.

Water Meters:

The City of Avon water meters send actual daily consumption reads. Your monthly bill is based on actual consumption used. We urge all residents to sign up for the free Eye on Water app www.eyeonwater.com to monitor their consumption. You can also set a leak alert to receive notification when your water meter indicates a continuous flow.

Leak Notices:

The Utilities Department monitors our water meter system daily and does its best to notify customers as quickly as possible when a "continuous flow" is flagged on their water meter. Responsibility, however, is the customers to ensure they understand their home and typical water usage and do not have any leaks in their system. Common sources of continuous flows include: toilet fill or flush valves, faucet or showerhead leak, water driven sump pumps, furnace humidifiers, outside hose spigots or irrigation system leaks.

Deduct Meter:

The City of Avon offers a deduct (second) meter to be used for tracking water consumption for outside faucets and or in-ground sprinkler systems. Water used through a deduct meter is charged the water rate but not the sewer rate. Typical usage in a residential application would allow the resident to recoup their investment in 1-3 years. The Deduct (second) Meter Permit Application must be filled out and the fee paid for at The Avon City Hall.

In-ground sprinkler systems:

Ensure your irrigation system has an approved, testable backflow device that is tested annually (before June 30th), and results sent to The City of Avon Utilities Department.

Other Utilities

The City of Avon is a member of the Northeast Ohio Public Energy Council (NOPEC). **NOPEC** is a non-profit council of governments and pro-consumer lobbying force dedicated to bringing reliable, stable and lower energy costs to families and businesses in Northeast Ohio. You can elect to stay with NOPEC or you can opt-out. We use NOPEC for both gas and electricity. You can find more information regarding this on our website at www.cityofavon.com/505/Private-Utilities

Columbia Gas: 800-344-4077

First Energy: 800-589-3101

To report a power outage, call **1-888-544-4877**. **First Energy recommends you report your outage, even if a neighbor has already reported it. They use this information to determine the size of the outage. **

Telephone/Cable/Internet:

Brightspeed: 833-692-7773

Spectrum: 855-243-8892

Dish TV: 800-970-9509

Direct TV: 855-463-7359

Do Not Knock Program

This program was created to offer citizens a quick and easy solution to sign up for the City's Do Not Knock list. Once you sign up, your address will appear on the Do Not Knock list for a period of three (3) years. At that time, the resident would need to re-register their address.

<https://www.cityofavon.com/899/Do-Not-Knock-Registry>

Schools in Avon



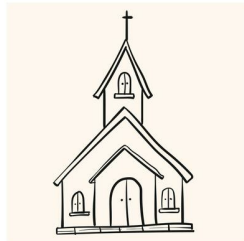
Public Schools:

Avon Board of Education	35600 Bentley Dr.	440-937-4680
Avon High School (9-12)	37545 Detroit Road	440-934-1770
Avon Middle School (6-8)	3445 Long Road	440-934-3800
Heritage Elementary School (3-5)	35575 Detroit Road	440-937-9660
Avon East Elementary School (1-2)	3100 Nagel Road	440-937-6015
Early Learning Center (PreK-KG)	3075 Stoney Ridge Road	440-934-5124

Private Schools:

Holy Trinity School	2610 Nagel Road	440-937-4680
St. Mary School	2680 Stoney Ridge Rd	440-934-6246
Avon Montessori Academy	37701 Colorado Ave	440-934-1774
Goddard School	2555 Hale Street	440-934-3300
Primrose School	1115 Nagel Road	440-934-2567

Churches in Avon



Avon Baptist Church	2575 Stoney Ridge Road	440-934-6252
Avon Church of God	37445 Detroit Road	440-934-2270
Avon United Methodist Church	37711 Detroit Road	440-934-5121
Christian Heritage Church	36465 Chester Road	440-934-5678
Faith Lutheran Church & Preschool	2265 Garden Drive	440-934-4710
Holy Trinity Catholic Church	33601 Detroit Road	440-937-5363
Hope Christian Church	32625 Detroit Road	440-937-9602
Journey Church	995 Center Road	440-331-7700
Providence Church	35295 Detroit Road	440-937-5001
St. Clement of Ohrid Church	38665 French Creek Road	440-934-6060
St. Mary's Catholic Church	2640 Stoney Ridge Road	440-934-4212